



بن محفوظ

شركة عبدالله علي عبدالله بن محفوظ وشركاه

لخدمات حجاج الداخل

— تـمـرـيـح رـقـم: 10055 —

Hajj Program 1447 AH

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

قال الله تعالى:

﴿وَأَذِّنْ فِي النَّاسِ بِالْحَجِّ يَأْتُوكَ رِجَالًا وَعَلَىٰ ذُرُكٍ ضَامِرٍ

يَأْتِينَ مِنْ كُلِّ فَجٍّ عَمِيقٍ﴾

(سورة الحج: 27)



حياكم الله
Hayyakum Allah



Introduction

All praise is due to Allah, and peace and blessings be upon the noblest of Allah's creation, our Prophet Muhammad, and upon his family and all his companions.

We would like to express our sincere appreciation for your valued trust in choosing Abdullah Ali Abdullah Bin Mahfouz & Partners Company to assist you in performing the sacred duty of Hajj. We pray to Allah to make your pilgrimage an accepted Hajj and your efforts greatly rewarded.

Dear Pilgrim,

Abdullah Ali Abdullah Bin Mahfouz & Partners Company for Domestic Pilgrims Services places the service of the Guests of Allah at the top of its priorities. The company dedicates all its material and human resources to serving them and provides numerous distinguished services each year for pilgrims ensuring comfort and peace of mind for the Guests of Allah.

Below, we are pleased to present an overview of the services provided by the company.

Accommodation

Program Package:

Hospitality Program 1 (Developed Tents)

Accommodation in Mina Holy Site Camp:

Accommodation is provided in developed tents of varying capacities, arranged in separate sections for men and women, and equipped with Freon air conditioning. Each pilgrim is provided with a dedicated bed, a bedsheet, pillow, and blanket, in addition to loudspeakers inside the halls and individual lighting for each pilgrim.

Accommodation in Arafat Holy Site Camp:

Accommodation is provided in independent European-style fire-resistant tents, arranged in separate sections for men and women. The tents are fully prepared, well-lit, and equipped with Freon air conditioning. Each pilgrim is provided with a sofa bed, along with a bedsheet, pillow, and blanket. The tents are also equipped with internal loudspeakers.

Accommodation in Muzdalifah Holy Site Camp:

A designated and prepared area is provided for pilgrims to stay overnight in Muzdalifah, with a sofa bed, bedsheet, pillow, and blanket provided for each pilgrim.



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Catering Services

Mina Holy Site Camp

Breakfast Buffet: includes 4 main dishes, 6 side dishes, 2 types of fruit, and 4 types of beverages.

Lunch and Dinner Buffet: includes 6 appetizers, 4 main dishes, 3 dessert varieties, 2 types of fruit, and 4 types of beverages.

Beverages and Light Snacks: beverages and hospitality are available around the clock, including cold bottled drinking water (individual bottles), cold juices, tea, and coffee, with the option to replace tea or coffee with any other hot beverage.

A light snack is also available around the clock, consisting of 6 assorted food items, including fruits, desserts, and packaged foods.

Arafat Holy Site Camp

Breakfast Buffet: includes 4 main dishes, 6 side dishes, 2 types of fruit, and 4 types of beverages.

Lunch Buffet: includes 6 appetizers, 4 main dishes, 3 dessert varieties, 2 types of fruit, and 4 types of beverages.

Beverages and Light Snacks: beverages and hospitality are available around the clock, including cold bottled drinking water (individual bottles), cold juices, tea, and coffee, with the option to replace tea or coffee with any other hot beverage.

A light snack is also served around the clock, consisting of 6 assorted food items, including fruits, desserts, and packaged foods.

Muzdalifah

A dry dinner meal is provided for each pilgrim which includes a sandwich or croissant, two packaged food items, a fruit, juice, and a bottle of water. Cold water and packaged juices are also provided around the clock.



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- Medical clinics
- Haircut services are provided free of charge to all pilgrims on Eid for ritual shaving or trimming.
- Restrooms designated for men, as well as separate restrooms for women and for people with special needs.
- Shoe racks
- Shaded walkways
- Air cooling systems
- Surveillance cameras
- Security guards
- Reception desk
- Buffets
- Prayer areas
- Hajj gifts

If you bring your own wheelchair, please inform the security guard so the necessary arrangements can be made.

Cultural and Awareness Programs

- A Mufti licensed by the Ministry of Islamic Affairs, Dawah, and Guidance.
- A detailed explanation of the Hajj rituals and answering the guests' inquiries.
- General lectures.
- Cultural programs and competitions, with the distribution of in-kind gifts to pilgrims.

Transportation and Pilgrim Dispatching

- Transportation from the gathering points in Jeddah or Taif is provided via air-conditioned buses.
- Each bus is accompanied by a dedicated movement supervisor (guide and dispatching supervisor) who is knowledgeable about the routes.
- Transportation within the Holy Sites (Mina – Arafat – Muzdalifah) is provided by train.
- Train departure times in the Holy Sites are subject to the pilgrim dispatching schedules set by the Ministry of Hajj and Umrah for each company, and you will be informed of the specific times assigned to us as soon as they are received.
- Pilgrims are dispatched to and from the Jamarat in groups according to the dispatching schedules approved by the Ministry of Hajj and Umrah.



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Permit

Printing the Hajj Permit:

You can print your Hajj permit through the Ministry of Interior portal – Absher (My Services → Ministry of Hajj → Print Hajj Permit)

<https://www.absher.sa>

Camp Locations

Mina Holy Site Camp Location:

The camp is located in the Mujar Al-Kabsh area.

Location link: <https://maps.app.goo.gl/NV8JsL2FUdX855Yc6>

Arafat Holy Site Camp Location:

The camp is located near Train Station (3).

Location link: <https://maps.app.goo.gl/habiNE55FT38dZUt8>

Muzdalifah Holy Site Camp Location:

The location will be shared with you later.

Gathering Times and Locations

Gathering Time and Location - Jeddah:

The gathering will take place on 07 / 12 / 1447 AH (Dhul-Hijjah) according to the official moon sighting. Pilgrim dispatching will begin from 4:00 PM until 12:00 PM (Jeddah time). The first dispatching trips will be heading to the Grand Mosque (Al-Haram).

Location: Samaya Celebration Hall – Al-Rawabi District – west of the Haramain Highway

Coordinates: <https://maps.app.goo.gl/SCjNbDE4USPew5tY9>

Gathering Time and Location - Taif:

The gathering will take place on 07 / 12 / 1447 AH (Dhul-Hijjah) according to the official moon sighting. Pilgrim dispatching will begin at 8:00 AM (Taif time). Please note that all dispatching trips from Taif will be heading to the Grand Mosque (Al-Haram), and there will be no direct pilgrim dispatching trips from Taif to the camp.

Location: Atlas Hall for Events and Celebrations – Al-Hawiyah, Sultanah District, next to Al-Obeikan Plan – Taif

Coordinates: <https://maps.app.goo.gl/upzFXJHeWqraDmq19>



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Departure Program

- Departure from Mina: The departure from the Mina camp will be on 13 / 12 / 1447 AH, according to the schedule set by the Ministry of Hajj and Umrah and the approved security plan.
- On the day of departure, pilgrims will move from Mina to Makkah (The Grand Mosque) to perform Tawaf Al-Ifadah and Tawaf Al-Wada, and then proceed to the same gathering points used on the day of initial pilgrim dispatching.

Luggage Instructions

- The maximum dimensions for luggage are 20 × 50 × 60 cm, so that it can be stored under the bed inside the camp, as there is no space for luggage exceeding these dimensions.

Hajj Rules and Conditions

- Remember that Hajj is a form of spiritual struggle (Jihad) with no shortcuts, as our Prophet Muhammad صلى الله عليه وسلم said. Bin Mahfouz Company does not promise a pilgrimage without exertion, but it promises to make the journey as manageable as possible. Hajj with us is not a tourism or leisure trip, but a journey of worship, patience, and cooperation, where we act as one family, work with a team spirit, and practice selflessness and endurance for any challenges encountered during the rituals.
- Maintain calmness and quiet inside the camp and during transportation, and dedicate yourself to remembrance of Allah and worship.
- It is recommended to bring chargers for your electronic devices.
- Smoking is strictly prohibited inside the camp. All pilgrims must adhere to company rules and demonstrate good manners and proper Islamic behavior.
- The company is not responsible for private vehicles at the gathering points.
- No one without an official Hajj permit or registration through the Ministry of Hajj and Umrah portal is allowed to enter the camp.
- Although a health supplies kit is provided, it is recommended to bring personal hygiene items and medications, such as a toothbrush, soap, towel, etc.
- Buffet meal times are scheduled and posted in the dining hall. Light meals and hot and cold beverages are available around the clock.
- Every pilgrim must carry their identification card at all times. Entry to the camp is not allowed without it.
- The company is not responsible for lost or misplaced personal belongings.
- The company is not responsible for a pilgrim leaving the camp for any reason, and no unscheduled transportation can be requested.
- For any concerns or observations, please contact us through the company numbers listed at the bottom of the first and last page.

We ask Allah the Almighty to accept your Hajj, return you to your families safe and victorious, and grant you reward and acceptance.

HAJJ GIFTS



3-piece comfort set



Shoulder bag



Black backpack



Personal care kit



Napkin



Towel



Sun umbrella



Hand sanitizer



Prayer mat



Bag of pebbles for stoning



Personal shoes



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